

## Who is Eligible?

This service is designed to provide immediate and effective crisis intervention support to children, youth and their families who are experiencing a crisis situation and request assistance.



## PARTNERING AGENCIES

### Chimo

Youth and Family Services, Inc.  
[www.chimoyouth.ca](http://www.chimoyouth.ca)



[www.dmhs.ca](http://www.dmhs.ca)

Frontenac  
Youth  
Services



[www.frontenacyouthservices.org](http://www.frontenacyouthservices.org)



[www.kinark.on.ca](http://www.kinark.on.ca)

Supported by the Ministry of Health and  
the Ministry of Children and Youth Services

# CRISIS RESPONSE



A community based service offering crisis line, mobile crisis response for children, youth and their families

**PLEASE CALL**

**905-666-0483**  
**1-800-742-1890**



## MAKE THE CALL!

A child, youth, or family member can call when a child/youth to age 18 is experiencing a crisis that is not imminently life threatening but requires immediate intervention, including:

- experiencing mental health issues such as feeling suicidal, depressed, or anxious
  - concern about aggressive or out of control behaviour
  - worry due to social isolation, school refusal, or other behaviours

## About Crisis Response

- The service provides immediate telephone response & support
- Support over the phone is available to de-escalate the crisis and stabilize the situation
- Workers can attend to the site of the crisis or to an agreed meeting place if needed
- Once the immediate risk is stabilized, Crisis Workers can assist the child/youth and family to develop a crisis management and safety plan



- The Crisis Workers provide information about children's mental health services, referral information to appropriate community services and advocacy depending on the identified needs

## Follow - Up Services

- Short term follow up services will be provided as needed to ensure continued de-escalation of the crisis and sufficient support after the crisis is resolved
- The primary goal is short-term intervention aimed at improved functioning for the child/youth and family
- Referral to the appropriate community resources will be provided

